# Using Program Observation Instruments for Continuous Quality Improvement

## *Available now!*

Wondering about the new Program Observation Instrument list in the Keystone STARS Program Manual? Visit the ERS page on the PA Keys website to find these downloadable hand-outs:

- Program Observation Instruments (POI) Overview: This helpful overview of all POIs from the Keystone STARS Program Manual includes a link to each tool's website.
- Program Observation Instrument one-pagers: This set of tool-specific hand-outs provides a brief introduction to an individual POI and its use. Visit the POI website to find more information, including training opportunities offered by the author/publisher of the POI.

http://www.pakeys.org/pages/get.aspx?page=Programs_STARS_ERS

## *Coming soon!*

PD EVENT! A First Look at Program Observation Instruments

This two-hour professional development session introduces some of the instruments available to programs for CQI planning. Participants will receive a basic introduction to the POI presented in the Keystone STARS Program Manual, have a chance to explore the instruments in small groups, and begin to formulate guiding questions for using POI to inform their planning.

PD EVENT! Introduction to Self-assessment

This two-hour professional development session explores the key concepts of self-assessment and reviews best practice in completing an effective self-assessment. Small group activities will allow participants to discuss self-assessment practices with their colleagues and reflect on their goals for self-assessment.

These professional development sessions will debut at the 2017 ECE Summit. Check the PD Registry or talk with your Quality Coach about opportunities happening in your region!

## *In development!*

PD EVENT! CLASS® and ERS®: Making a match for your quality improvement goals.

Participants will have opportunities to review specific aspects of the CLASS® and ERS® instruments, consider the information gathered by each instrument, and reflect on how the instruments support their program's CQI goals. Look for this resource to become available in Fall, 2017.